

Delta Air Lines Flight Attendant Hiring Appearance Requirements Acknowledgement

Delta Flight Attendants spend the most time with our customers and are the face of our airline. They must be passionate about enhancing each customer's experience while embodying the Delta brand. A Delta Flight Attendant is expected to deliver a Welcoming, Elevated and Caring experience while creating moments that matter for our customers. The customer service experience begins the moment a Flight Attendant puts on their uniform. The Delta uniform represents always putting safety first, pride in the Delta culture and demonstrates a genuine graciousness that will be remembered by our customers.

To help ensure commitment to Delta's brand and customer service we have created updated appearance requirements for your interview process, Initial Qualification training and throughout your career as a Delta Flight Attendant.

The following list is inclusive of, but not limited to, Delta Air Lines Flight Attendant Appearance Requirements:

GROOMING:

- Personal cleanliness and hygiene must always be maintained.
- Aftershave, cologne and perfume may be used if applied lightly.
- Eyelashes should appear natural avoiding extreme length and volume.
- Facial hair must be trimmed and neatly maintained.
- Fingernails must be clean, neat, trimmed and, if polished, chip-free. All nails must be the same color. No neon colors, multi-color, adornments, glitter, hand-painted designs or airbrushed nails permitted.
- Visible tattoos are not permitted and must be covered by clothing or waterproof make-up. Bandages are not suitable for coverage of tattoos at any time.

HAIR:

- Color must be a natural-looking hue. No stark highlights or unnatural shades.
- Hair touching or longer than the shoulder must be pulled completely back and secured away from the eyes, such as in a ponytail, bun, braid, etc. If hair is up (i.e., in a ponytail), and still extends past your mid-back, it must be pinned up.

JEWELRY:

- A single side-nose piercing with a pinhead stud is permitted. Gold, silver, white pearl, or clear diamond/diamond-like studs only. No other facial or visible body piercings are allowed.
- A maximum of two earrings per ear are permitted. Earrings may be gold, silver, white pearl, or clear diamond/diamond-like studs only and should be no larger than a dime. No hoop earrings.
- Ear stretching gauges are not permitted.

CLOTHING:

- Proper undergarments must be worn but must not be visible.
- Clothing must be professional and fit properly.
- Dresses and skirts should be at or below knee length.
- Shoes should be closed toe flats, heels or sling back. Athletic type shoes are not permitted.
- Tie is required with button collared dress shirts for those who choose to wear the male uniform.

The following items are not permitted during the Interview Day:

- Profanity
- Chewing gum
- Use of phones and earbuds

We will work with you to accommodate a specific manner of dress or physical appearance in keeping with religious beliefs or practices unless it causes a safety hazard or other undue burden on the company. You can find additional information about the Accommodation process by contacting Delta's Accommodation department at candidateaccomodations@delta.com.

Starting with the interview process, we look forward to you showcasing your brand readiness and passion for our brand!